

In continuation to procedure already uploaded on ESCIMS Portal regarding Retail & wholesale License, following are requisite replies to the frequently asked questions –

Question 1: How to apply PO?

Answer: Please follow below steps:

Purchase Order (PO) application process

1. L7V user login in ESCIMS
2. Go to Place Purchase Order –IL /FL
3. Select Bonded Warehouse (BWH) Name
4. After Selecting BWH click on Submit button
5. Then Select Liquor Category, Brand Name, Size, order quantity & fill Captcha
6. Click on save button
7. After entering Captcha Click ‘Save’ button then Click ‘Send OTP
8. Enter Captcha and OTP
9. After entering Captcha Enter received OTP and click on Submit button
10. Purchase Order Submitted successfully
11. TO CANCEL PURCHASE ORDER - CANCEL THE PURCHASE ORDER WITH COMMENTS

Question 2: How to receive TP?

Answer: Please follow below steps

TP receiving Process by Vend

1. View Advance Shipment Notice (TPN)
2. Click on TPN - Receive Supplies at Retail
3. Download the ASN Details
4. Scan and upload the file for TPs to be received.

For further Details Kindly refer manual/easy steps uploaded on ESCIMS communication section.

Question 3: TP reflecting but unable to create file using HHT.

Answer: Kindly configure correct software/ Application of ESCIMS in your HHT.

Question 4: Which HHTs need to be procured?

Answer: ESCIMS app is tested on Honeywell and Zebra. It is compatible with Windows and Android.

Question 5: Which application needs to be downloaded in HHT?

Answer: In your respective login, go to software section and download HHT application APK and update your HHT

Question 6: HHT problem still not resolved.

Answer: Option to manually receive TP is provided temporarily on vend login. Please use the same functionality to receive it.

Question 7: Please provide hardware requirements to be procured.

Answer: Kindly refer ESCIMS communication section for hardware specifications.

FOR ANY ASSISTANCE, YOU MAY CONTACT OUR HELP LINE Nos. -7838211809, 9811287204 or MAY DROP MAIL on excisesupport.delhi@nic.in